

Date	January 29, 2024
Name	Reliance Home Comfort
Licensure Status at Time of Incident	Unlicensed
Administrative Action	Administrative Penalty
Location	Toronto
Regulation Description	<p>1. Used electrical equipment for a purpose or in a manner other than the purpose or manner for which it was intended, contrary to r.2-034 of the 2021 <i>Ontario Electrical Safety Code</i>.</p> <p>Reliance Home Comfort was ordered to pay an administrative penalty of \$2,500.</p>
Description of Contravention	In May of 2022 Reliance Home Comfort (“Reliance”) installed a residential air conditioner in Toronto and used a higher-rated circuit breaker than specified; more specifically a 20A breaker when a 15A breaker was required. The electrical equipment was used for a purpose or in a manner other than the purpose or manner for which it was intended.
Additional Information (if necessary)	<p>Reliance has a mandate of working to ensure 100% compliance with all laws, regulations, and codes, including the OESC. To that end the Appellant will be engaging in rigorous training, as well as developing a new aggressive policy to re-establish a culture of regulatory compliance across the Province of Ontario.</p> <p>A copy of the Review Panel’s decision can be found here.</p>