



July 13, 2005

Composite Power Group Inc
4444, Eastgate Parkway, Unit 22
Mississauga, Ontario, L4W 4T6

Subject: IMPORTANT PRODUCT PERFORMANCE BULLETIN
 Potential DBU Expulsion Fuse Nonconformance at Faults Below 2kA
 Manufacturing Date Code Range is 01/01/2000 to 08/18/2004

After extensive investigation, Eaton Electrical has determined that in order to maintain our stringent standards of reliability, replacement product will be proactively offered for all voltage, current, and speed ratings of DBU expulsion fuses that were manufactured between January 1, 2000 and August 18, 2004.

It was determined that such product might fail to stroke with faults initiating or occurring below 2kA. Although the statistical likelihood of such a situation is minimal, Eaton Electrical has decided to proactively offer maximum containment to our customers and replace all purchased DBU product manufactured between the noted dates. **WARNING: In the event that this type of fault would occur and the fuse failed to operate, the circuit would remain energized when it should be open. This condition may cause personal injury or property damage.**

Through rigorous mechanical and electrical testing a team of experts has concluded that product manufactured after August 18, 2004 will perform as expected. **It is important that product which might be affected be replaced.**

Our records indicate that you have purchased product within the noted time frame and if this product was sold to another customer, you must contact those customers with either the ***provided template letter*** or a ***personal phone call***.

Please contact your local sales representative with the attached information to initiate a Return Authorization. Replacement product will arrive as expeditiously as possible and **until customers have the opportunity to replace affected DBU fuses, it is advised that users interacting with electrical equipment surrounding this fuse adhere to all recommended and the most stringent safety procedures when energizing or interacting with all downstream equipment.** All existing product is required to be returned to Eaton Electrical and instructions will be included with your Return Authorization. Replaced product that is not returned within a reasonable timeframe as instructed will be invoiced.

Should you or your customers have any further concerns or questions, please feel free to contact the Eaton Electrical Product Integrity Center at 1-800-210-6208.

Eaton Electrical regrets the inconvenience that may be caused in regards to this matter. We are committed to supplying you with products of the highest quality and will ensure to continue such practice in the future.

Best Regards,
Eaton Electrical Product Integrity Center

Enclosure(s):
Required Transactional Information to Initiate Claim
Template Letter for OEM and/or Distributors



Electrical Distribution Safety

HAZARD DESCRIPTION – Eaton DBU Expulsion Fuse Nonconformance:

There is some concern that the Eaton “Product Performance Bulletin” regarding Eaton’s DBU expulsion fuses, within the manufacturing date code range between 01/01/2000 to 08/18/2004, may not have reached all LDC users of this product.



ATTACHED INFORMATION:

The “Product Performance Bulletin” has been attached for LDCs.

ADDITIONAL INFORMATION:

If you can provide additional information on this Bulletin or any other Utility issue, please contact ESA to share your experiences.

Additional information requests, including report(s) and follow-up information, may be directed to ESA. Please be prepared to quote Bulletin “DSB-03/05”.