

Revenue Meter Location

Distribution Company Awareness

ESA has received inquiries from Electrical Distributor's regarding difficulties accessing their revenue meters on customer premises. Examples include the height of the meter, too high or too low; obstructions to the meter such as landscaping, fences, decks, brick or siding, not allowing the Meter Technician to access the meter safely.

The Ontario Electrical Safety Code (OESC) Rules 6-408 and 6-410 provides requirements for meter location and clearance requirements. It is required that the meter location and access shall be acceptable to the Electrical Distributor. ESA Inspectors will enforce the requirements of the OESC regarding meter location when a connection authorization is required for a new service or service upgrade.



In regards to existing meters in which the property owner has altered the meter location or limited access, and is no longer acceptable to the Electrical Distributor, the Electrical Distributor shall notify the property owner of the deficiency and follow up with the corrections.

Where corrections to the meter location require alterations to the existing electrical installation, the owner/contractor is required to file a notification of work with ESA. Where the service is disconnected for repair, ESA will issue a connection authorization to the Electrical Distributor.

ESA Recommends

If an electrical hazard exists with the electrical installation, such as damaged load side raceway or meter base, rust perforation, point of attachment broken or pulled out, etc., continue to notify ESA so that action can be taken to eliminate the hazard.