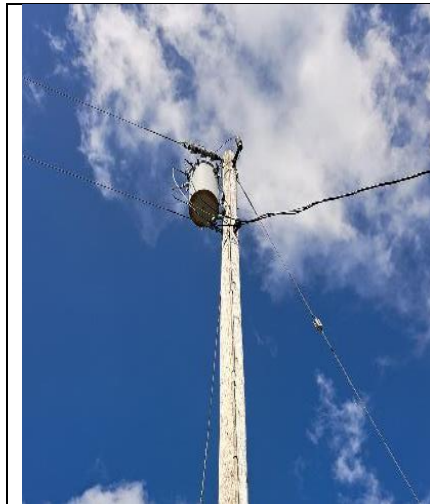


Supports or Barriers and Compliance Enforcement

Distribution Company Awareness

This bulletin provides direction regarding how to comply with the requirements found in Regulation 22/04, when there is a safety concern with customer-installed (CI) equipment that supports or barriers distributor-owned (DO) equipment.



Picture #1
CI Pole & DO Transformer
(Support)
e.g. rotting pole



Picture #2
CI Duct & DO Conductor
(Barrier)
e.g. detached duct

ESA Direction

When there is a safety concern with customer-installed (CI) equipment that supports or barriers distributor-owned (DO) equipment, distributors shall attempt to resolve the issue. If the attempt to resolve is unsuccessful, the distributor may contact ESA to escalate the issue via email at Utility.Regulations@electricalsafety.on.ca. The “Main Utility Contact(s)” with ESA shall be part of the communication requesting any escalation. ESA will assess the issue and follow the relevant ESA compliance and enforcement procedures.

OESC Scope Details - Electrical work and electrical equipment operating or intended to operate at all voltages, that are located on the distributor’s side of the ownership demarcation point are “not within the scope of the OESC”. Electrical work performed on the distributor’s side of the demarcation point is subject to Regulation 22/04.

ESA Recommends

Review of the following examples of installations and how safety concerns with customer-installed (CI) equipment will be addressed:

1. Customer-installed **rotting pole** with embedded distributor-owned **transformers** attached (***Picture #1***), installed on customer-side of the ownership demarcation point.

The pole is within the scope of the OESC and ESA would follow OESC compliance enforcement procedures. Distributors inquiries into the results of the OESC compliance procedures can contact ESA via email at Utility.Regulations@electricalsafety.on.ca. In the event there a “Warning Letter” or “Order” is drafted by ESA, the recipient typically would be the customer.

2. Customer-installed **detached duct (i.e. conduit)** on a meter base with distributor-owned **conductors** inside them (***Picture #2***), installed on the distributor-side of the ownership demarcation point.

The duct is not within the scope of the OESC and ESA would follow Regulation 22/04 compliance enforcement procedures. Work on the customer-installed infrastructure, that is not within the scope of the OESC, shall follow the requirements within Regulation 22/04 (e.g. distributor’s CVP). In the event there a “Warning Letter” or “Order” is drafted by ESA, the recipient typically would be the distributor.

3. Customer-installed **rotting pole** with distributor-owned **conductors** attached, installed on distributor-side of the ownership demarcation point.

The pole is not within the scope of the OESC and ESA would follow Regulation 22/04 compliance enforcement procedures. Work on the customer-installed infrastructure, that is not within the scope of the OESC, shall follow the requirements within Regulation 22/04 (e.g. distributor’s CVP). In the event there a “Warning Letter” or “Order” is drafted by ESA, the recipient typically would be the distributor.