Contractor Advisory Council

Minutes of Meeting

Present:

Contractors	ESA	MPBSD	Regrets
Mat Scratch (Vice-	Declan Doyle	Esther Terner	Chris Ruber (Chair)
Chair)	Sylvia Gaidauskas		Dave Ackison
Shawn Blacklock	Eric Kingston		Joe Kurpe
Ryan Delisle	Alicia Smith		Doug McGinley
Jeff Scott			James McKellar
Scott Yemen	Presenters:		
	Stephanie Dunn		
	Scott Eason		
	Shana Hole		
	Alexander Janack		
	Trevor Tremblay		

ITEM	SUBJECT	ACTION
1.	Welcome and Preliminaries	
	Chair was not available to join the meeting. Vice Chair opened the meeting and welcomed meeting participants.	
	No conflicts of interest were declared.	
	 Motion: Approval of the agenda for November 6, 2024 Moved by: Scott Yemen Seconded: Jeff Scott Carried Motion: Approval of the Minutes of Meeting for September 11, 2024 Moved by: Jeff Scott Seconded: Scott Yemen Carried 	
2.	ESA ON Mobile App	
	Stephanie Dunn provided updates on the status of the mobile app followed by contractor questions and comments.	

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	 New features will be added once current app has been proven, and CoAC members asked for their opportunity to provide input to inform priorities. Members reported blank white screens, rolling loading screens, lack of connectivity and off-line functionality. Members referenced a specific ESA app review session, as an example, where the system was unavailable due to maintenance. There are challenges with uploading photos for remote inspection and members comments as to whether existing commercially available or commonly-used programs with geo stamps can be used or interfaced with the ON Mobile app. Alternative measures need to be in place moving forward in the event of system unavailability (app crashes, IT maintenance, connection issues) for critical work notifications and urgent for remote work. Members also noted that the process for timely review of remote inspections, resources and reporting should be reviewed, and mentioned the potential of dedicated inspector time for review of remote inspections. Specifically, inadequate labour allocations to remote work notifications lead to frustrated customers and very limited schedule opportunities to serve them. 	
3.	Administrative Penalty Orders (APO) Update	
	Alexander Janack provided an update on APOs.	
4.	 In the discussion with members: Two of the APOs were against HVAC installers for working without a permit / notification ESA is notified of contraventions through various avenues including through inspectors and public reporting of non-compliance APOs are published on ESA website: https://esasafe.com/contractors/penalties-convictions/ 	
4.	Licensing Technology Platform Update	
	Scott Eason provided an overview of the Licensing Technology Platform development to fulfill responsibilities under the	

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	Licensing Regulation and to allow for more digital and efficient processes. A data migration strategy, communication plan and internal change management plan are being developed.	
	In response to a question, a clarification was provided regarding license expiration. A grace period of one-year is still in effect (with notices sent 30 and 300 days after expiration).	
5.	Other Business	
	License Holder Meeting will be held on November 20 th , 2024. A link to the event was shared: <u>https://esasafe.com/meetings-</u> <u>events/</u>	
	As a follow up to previous CoAC discussions, a message on transferring temporary connections message will be included in the next edition of <i>PluggedIn</i> (distributed by the end of November).	
	Trevor Tremblay provided an overview of Meter Base Direction Change (Bulletin 10-15*) which will be issued published by the end of November and the change will be aligned with the new code cycle May 1 st , 2025, and discussed communication options.	
	Contractors commented on timely and effective communication, including leveraging association newsletters, distributors network, ESA website landing page, and CSC hold messaging. In response to a question, push notifications are not available on the ESA app but is identified as a high priority.	
	Declan Doyle provide a Safety Awards Recap with a link shared with the council: <u>https://esasafe.com/meetings-events/safety-awards/</u> A warning for the next nomination period for awards should be shared in a future CoAC meeting.	
6.	New Business	
	Timely release of bulletins, and the handoff between ESA and CSA, was identified as an opportunity for improvement. Contractors mentioned that lack of notice of bulletins can impact contractors project costs when quoting projects. Follow-up on this topic is needed.	

September. K	o Electrical Safety Report) was published in mid- Key highlights will be presented at a future meeting n added to the Future Topics list.	
preferred five summer, and that full atter	cheduling process was discussed, and members e or six meetings per year, with a break over the I one in-person meeting. Members acknowledged ndance make the meetings more effective so acking and diligence on attendance is needed.	
_	list of future agenda topics will also be circulated embers for continued transparency.	
Meeting Adj	ournment	
Move	urn Meeting at 10:45 ed by: Jeff Scott nded: Scott Yemen ed	
Having comp meeting adjo	leted the agenda, the Vice-Chair declared the burned.	
ACTION ITEN	<u>//S</u>	
- Prese	nt highlights of OESR at next meeting (Declan Doyle)	
	w communication process and timing of bulletin ses (Declan Doyle)	
	ose dates for 2025 CoAC meetings and circulate for otance (Declan Doyle / Sylvia Gaidauskas)	
	w CoAC attendance against the Terms of Reference (Eric Kingston, CoAC Chair and Vice-Chair)	
	de update of ESA ON Mobile at License Holders ing (Stephanie Dunn)	

CoAC Workplan Future Topic List:

- Wiring Inspectors missing final checkbox
- Wiring Re inspecting work that was previously inspected
- Wiring permit comment visibility
- Wrongful WWOP/WWOL notices
- Z7 status
- AMPS update
- Sign retrofits
- RBO:
 - Silo'ing of Defects. RBO
 - Rural vs Urban weight of a defect.
 - RBO pass no visits
 - \circ RBO defects what is upcoming
- Remote Inspection opportunities
- HVAC Limitations Heat Pumps
- Information between TA's and Inspectors improving communicating
 - How can we best communicate? What means would work better to LEC's?
- Underground circuits (calculations and where it leads to, interpretation, can we clarify)
- OESR review and communication

Things we have discussed:

- OESC
- Hydro One Connection Authorization
- New functionality for ESA ON Mobile App, Inspectors no longer accepting photos
- Bulletins Communication & Timeliness
- Compliance (solar & generator). Off-grid
- HVAC Limitations Heat Pumps
- Inspection/inspector Consistency (circle back in Dec?)
- Occupancy delays and process
- Temporary service renewal fees
- Notification Validation Process (Plan Review)
- Quality of drawings from Engineers
- Account Blocks