

February 6, 2024**9:00 a.m. to 12:00 p.m.****Virtual Zoom Meeting**

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|-----------------|-----------------------|-------------------|
| Present: | Sandy Manners (Chair) | Larry Allison |
| | Lucy Becker | Gurvinder Chopra |
| | Sunaina Menezes | Jennifer Reynolds |

Regrets:

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|-------------------|--------------|---------------|
| ESA Staff: | Raymond Chan | Josie Erzetic |
| | Freda Lam | Claire Loucks |
| | Karen Ras | |

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|----------------|------------------------------------|
| Guests: | Vivi White, ESA Board of Directors |
| | Anna Dunscombe, MPBSD |

PRELIMINARIES

The Chair welcomed members to the meeting.

CONFLICT OF INTEREST

No conflicts of interest declared.

Motion to Approve Agenda.

1st: Gurvinder Chopra

Seconded by Jennifer Reynolds

1. APPROVAL OF AGENDA AND MINUTES

Motion to Approve Agenda.

1st: Jennifer Reynolds

Seconded by Lucy Becker

Carried

Motion to Approve Minutes of June 22, 2023 meeting.

1st: Lucy Becker

Seconded by Larry Allison

Carried

2. REVIEW OF ACTION ITEMS

Claire Loucks (Stakeholder Advisor) provided the following updates:

- Sharing environmental scans with CAC
 - ESA does not produce environmental scans but can share memos or briefing materials produced by staff.
- Using AI to provide accurate regulatory information
 - ESA is exploring the use of AI but given the newness of this kind of technology and given our role as a regulator, we need to tread carefully and do not have any planned timelines to implement anything.
- Create an ME database for consumer protection
 - ESA has begun exploring this with ECRA AC and MEC but it will require further internal and Ministry consultation.

3. ROUNDTABLE DISCUSSION WITH ESA CEO AND BOARD MEMBER

Josie Erzetic (President & CEO) and Vivi White (ESA Board of Directors and Chair of the Regulatory Affairs Committee) introduced themselves and their backgrounds.

The discussion included:

- Focusing CAC's activities through a work plan;
- ESA's work on the new strategic planning process and the importance of incorporating the consumer perspective; CAC will be included in the planning process;
- Reaching different groups of consumers, including newcomers.

Action item: Lucy Becker offered to send an example of the environmental scans produced by another DAA for reference.

Action item: ESA to provide copy of letter to MPBSD in support of CE; CAC would like to be a signatory.

Action item: Stakeholder Advisor to circulate draft CAC work plan for comment and discussion at next meeting.

Action item: Manager, Stakeholder and Government Relations to discuss the production of an annual report with ESA management.

4. ESSEX POWERLINES: POWERSHARE

Anthony Clavet and Jacob Godfrey (Essex Powerlines) presented on the PowerShare program, which allows participants to generate, store and sell electricity to the utility, promoting efficient and sustainable energy use.

Members discussed outreach efforts undertaken by Essex Powerlines to reach consumers.

5. ONTARIO ELECTRICAL SAFETY REPORT

Freda Lam (Safety Program Manager and Epidemiologist) presented the OESR and highlighted findings such as overall trends in electrical fatalities, injuries and the impact of electrification and innovation on risk.

Members discussed the target audience of the report and its goal of presenting objective data and the causes of serious injuries.

Action item: Hard copies of the OESR will be made available at the upcoming in person meeting.

6. MEMBER UPDATES

Members provided updates on the ECRA Advisory Council (next meeting is scheduled for later this week); the Utility Advisory Council update discussed LDCs' ability to keep up with Bulletins.

7. WRAP UP & ADJOURNMENT

- Members discussed holding the next meeting in person; discussing CAC's terms of reference, work plan and overall strategy.
- Member recruitment and the need to recruit for specific vacancies and expertise. Chair expressed disappointment that this has been an ongoing item.

Members discussed the end of the Chair's second and final term and the recruitment efforts that are required to fill this position, as well as current vacancies.

Motion to renew Sunaina Menezes' term as Vice Chair be renewed for a second two-year term:

1st: Sandy Manners

Seconded by Larry Allison

Motion to adjourn the meeting.

1st: Lucy Becker

Seconded by Sunaina Menezes

Carried

End of Consumer Advisory Council Meeting

If there are any discrepancies to these minutes, please report them by email to Chair and Claire Loucks.

Next Meeting: June 4, 2024

Location: Virtual via Zoom