

Present:

Contractors	ESA	MPBSD	Regrets
Dave Ackison Ron Bergeron Shawn Blacklock Ryan Delisle Joe Kurpe Doug McGinley James McKellar Jeff Scott Scott Yemen	Raymond Chan Eric Kingston Claire Loucks Serge LaFlamme	Esther Turner	Rob Smith Chris Ruber

ITEM	SUBJECT	ACTION
1.	<p>Preliminaries</p> <p><i>No conflicts of interest were declared.</i></p> <p>Motion: <i>The agenda be approved.</i> <i>Moved By: Scott Yemen</i> <i>Seconded: Doug McGinley</i> <i>Carried.</i></p>	
2.	<p>Terms of Reference (ToR)</p> <p>Eric Kingston provided an update.</p> <ol style="list-style-type: none"> 1) Categories that were previously agreed upon were distributed 2) Outstanding requests made by CoAC regarding viewing Board materials to be discussed during upcoming Board cycle (September) 3) The outcomes will be brought to CoAC in Nov/Dec 	Ray Chan

3.	Remote Inspection 1) Eric Kingston provided an update and requested feedback on the App and the next phase. 2) Contractors commented: <ul style="list-style-type: none">• Overall easy to use.• Inspectors seem hesitant and apprehensive.• Does not support ratio.• Inspectors passing remote inspections without visit, which does not count in site visits.• Internet Connection Issues.<ul style="list-style-type: none">○ Need internet to upload photos. Difficult in remote locations.○ Photo uploads don't always go through.• Checklist of requirements for photos would minimize discrepancies. 3) Discussion on how to increase contractor use and registration. <ul style="list-style-type: none">• 2,300 invites being sent out and another 2,300 being sent out at the end of the month. 4) Stephanie Dunn will be invited to do a demo of the app at a future meeting. 5) LECs can contact Serge Laflamme about issues.	Eric Kingston
4.	LEC Feedback A contractor expressed concerns regarding: 1) Open permits expiring after one year then being charged a renewal fee. 2) Inspectors missing checking the box to say permit closed, then being charged renewal fees. 3) New inspectors on jobs re-inspecting work that has been previously inspected.	Eric Kingston, Doug McGinley

5.	<p>4) All concerns were noted by ESA.</p> <ul style="list-style-type: none">• Renewal fees will be brought to the fee working group for discussion.• Items 2) and 3) will be escalated to the local senior and/or general manager for resolution. <p>Safety Topics</p> <p>The following were discussed:</p> <ol style="list-style-type: none">1) Non-compliance feedback<ul style="list-style-type: none">• Complications regarding sharing information outside of the Request for Information service was discussed.• No further progress on this item since noted at June 2022 meeting.2) HVAC Contractors doing Electrical Work<ul style="list-style-type: none">• Contractors indicated there is an increase in electrical work on heat pumps by non LECs3) Swimming Pool Shocks<ul style="list-style-type: none">• Contractor shared that stray currents are rampant across Ontario.• Recommended that ESA, LDC, and LEC obligations need to be outlined.4) Toolbox Talks & Incident Reports<ul style="list-style-type: none">• These are well done.• Most LECs are not viewing as reports are only on the ESA website.• Suggestions: Place one item at a time on LEC portal & push to LEC's via email.5) Promoting Electrical Safety to the General Public<ul style="list-style-type: none">• Suggestions: Speaking in schools, Placing info in LDC invoices6) Hydro One Backlog<ul style="list-style-type: none">• Contractors indicated that they feel more LECs are doing disconnect/reconnect because of LDC delays.• There is a desire for a Working Group	Group discussion
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6.	<p>Account Blocks</p> <p>Eric Kingston spoke to this:</p> <ol style="list-style-type: none">1) Statistics for rolling 12 months were shared: Defects: 171 Licensing: 9202) An overview from the internal audit will be discussed later this year.3) A “Proof of Concept” was proposed by ESA in which an ESA employee will make outbound calls before a block is applied. ESA is targeting to implement before the end of the year.4) Contractors suggested flagging accounts on the LEC portal <p>Credit Limit</p>	
7.	<ol style="list-style-type: none">1) Eric Kingston provided an update.<ul style="list-style-type: none">• ESA will be adding a field to Online Services to show “credit remaining.”• This change was based on CoAC’s prior feedback• Request CoAC support for implementation• Timeline TBD – enhancement submitted2) A contractor shared feedback:<ul style="list-style-type: none">• The total disruptions of credit limits, permit comparison, and licensing is impacting about 1 of 7 LECs each year for the past 10 years• Creates much ill-will which negatively impacts contractor-inspector connections.• All facts, comments, and recommendations have been noted in CoAC Minutes since January 2022	

8.	<p>Underground Economy</p> <p>Eric Kingston spoke to this :</p> <ol style="list-style-type: none">1) Two inspectors added.<ul style="list-style-type: none">• Focus on working-without-permits and working-without-licenses.2) EV Charger campaign<ul style="list-style-type: none">• ESA is using data from other sources (Ie MTO, Ministry of Natural Resources) and comparing with ESA inspection notification records to target activities3) Contractors suggested similar approach be taken for hot-tubs and pools.	
9.	<p>Next Meeting Logistics</p> <p>Proposal:</p> <ol style="list-style-type: none">1) Starting next year, recommend to have two meetings per year be held in-person. The balance of meetings will be by Zoom	
10.	<p>Special Recognition</p> <p>The Chair recognized Ron Bergeron and Cathy Fredrickson for their time with CoAC and wished them well on their retirement.</p> <p>Meeting Adjourned at 10:50am.</p>	