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Product Safety Alert

NC015 Breaker Replacement Program: Potential problems on certain NC015 and NC015CP Breakers may exist

Toronto, ON – Schneider Canada has announced a Voluntary Replacement Program of circuit breakers, they are concerned that some breakers MAY NOT TRIP

Name of Product: Federal Pioneer NC015 and NC015CP, Single Pole Rated 15A, Stab-Lok Circuit Breakers.

Manufacturer: Schneider Electric Canada; manufactured between August 1, 1996 and June 11, 1997.

Hazard: Breakers MAY NOT TRIP.

Description/Models: These circuit breakers can be identified by a Square / rectangular shaped BLUE coloured handle.



Figure 1

Replacement breakers are identified by a hole drilled in the handle (Blue colour); or replacement breakers manufactured after January 1, 1999 identified by a rounded and ribbed handle (Blue colour).

Check for a square / rectangular handle with a hole, as illustrated or a rounded / ribbed handle – these are OK and not impacted by the recall notice. Breakers with black handles are also OK to use and not impacted by the recall notice.

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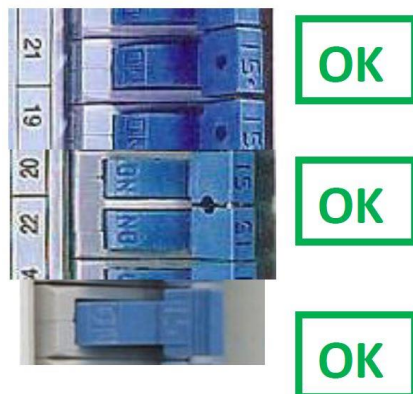


Figure 2

Remedy: For any suspect blue handled circuit breaker, replace the breaker and return it to Schneider Electric for full credit.

Contact:

Call the Schneider Electric Customer Care Centre
Phone: 1-800-565-6699
Or
Schneider Electric Product Recovery Administration
Phone: 1-866-333-1490
Fax: 1-866-587-4070

Remarks: If a breaker is impacted by this recall activity, do not accept these breakers at any installation and inform contractors/customers that the breakers should be replaced.

Replacement breakers are available at any Authorized Schneider Electric Distributor and most major home improvement retailers that sell electrical installation products and circuit breakers.