RECALL RCL23-00496

July 15, 2024



## Nexans Voluntarily Recalls 12000495 2C12(1) AC90 CU ST1 ZERO HAL 150M Due to Undersized (14 AWG) Neutral Wire

The Electrical Safety Authority is notifying the public that Nexans has announced a voluntary recall of the following product. Users should follow the instructions outlined in this notice immediately or as soon as possible.

Name of Product: AC90 2 Conductor 12 AWG Units: 30,000 m, 150 m per Spool, 202 Spools Manufacturer/Importer: Nexans Canada Inc.

Manufactured in: Canada.

Hazard: Nexans Canada Inc. manufactured 12000495 2c12(1) AC90 incorrectly by using a 14AWG

WHITE conductor in place of a 12AWG WHITE conductor.

Incidents/Injuries: None.

Sold by: Electrical Distributors across Canada

When distributed: Between January 3, 2023, and February 28, 2023.

**Remedy:** If the product has been installed, engage a qualified electrician to determine if the installed cable meets the appropriate electrical loading of the circuit of a 14 AWG cable. If the electrical loading is suitable for a 14 AWG cable, then the electrician must change the circuit electrical protection to meet the requirements of a 14 AWG conductor as required by the Canadian Electrical Code. If the product has been installed and meets the electrical loading of a 12 AWG conductor, then the cable needs to be removed and replaced with a 12 AWG cable that contains all conductors that are sized at 12 AWG.

**Consumer Contact:** Nexans Canada Inc. via email at <a href="mailto:lnside-sales.canada@nexans.com">lnside-sales.canada@nexans.com</a> or call 905-944-4300 press 2 for inside sales.

**Remarks:** The recalled units are certified to Canadian Standards by the Canadian Standards Association. For more information about the Canadian Standards Association product certification process, please visit their web site.





