
December 31, 2018



Product Safety Alert

NaceCare Solutions Voluntarily Recalls Unapproved Vacuum Cleaner Model PPR 380-11

The Electrical Safety Authority is notifying the public that NaceCare Solutions has announced a voluntary recall of the following commercial / industrial product. End Users should stop using recalled products immediately.

Name of Product: Model PPR 380-11 Vacuum Cleaner

Units: 216 units sold in Ontario; 278 units sold in Canada

Manufacturer: Numatic International Ltd.

Manufactured in: England Importer: NaceCare Solutions

Hazard: These products are unapproved, have not been tested to any Canadian Safety Standards and do not bear a recognized approval mark for Ontario.

Incidents/Injuries: None reported

Description/Models: PPR 380 4.5-gallon dry canister vacuum with red tank and black domed head

Sold by: Various Distributors

When distributed: October 2017 - May 2018

Remedy: Purchasers should contact NaceCare Solutions to arrange for item to be returned, and replaced with a unit bearing a recognized certification mark for Ontario.

Consumer Contact: Please contact our customer service department at 1-800-387-3210 or email info@nacecare.com to request an RGA to ship the machine back to NaceCare Solutions.