

March 29, 2017



Product Safety Alert

Philips Lighting Canada Recalls Energy Advantage 330 Watt Ceramic Metal Halide Lamps with AllStart Technology (model CDM330 4K) due to Fire Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that Philips Lighting Canada Ltd. has announced a voluntary recall of the following professional (non-consumer) products.

Name of Product: Philips Energy Advantage AllStart 330 Watt Ceramic Metal Halide 4K lamps with AllStart Technology (model CDM330 4K) that were manufactured from May of 2011 through March of 2014.

Units: A quantity of up to 37,782 possibly affected lamps have been distributed throughout Canada.

Hazard: During end-of-life failure the outer glass bulb may shatter and can result in heated internal lamp particles and pieces of glass falling from the ceiling posing fire hazard to areas and objects located below.

Incidents/Injuries: No injuries have been reported. Outside Canada, there have been a few reports of property damage which was possibly caused by the product.

Description/Models: 6NC 232595 CDM330/U/O/4K EA 6/1 (CLEAR) 6NC 236935 CDM330/C/U/O/4K/EA/ED37 (COATED)

Manufacturing date codes: 1E, 1F, 1G, 1H, 1J, 1K, 1L, 1M, 2A, 2B, 2C, 2D, 2E, 2F, 2G, 2H, 2J, 2K, 2L, 2M, 3A, 3B, 3C, 3D, 3E, 3F, 3G, 3H, 3J, 3K, 3L, 3M, 4A, 4B, 4C.

When was distributed: Between May 2, 2011 and January 11, 2017.

Manufactured in: Bath, NY, United States of America

Manufacturer/Importer: Philips Lighting

Sold by: Philips Lighting

Remedy: End users should immediately discontinue use of any affected products in your possession and immediately contact Philips. In order to determine whether your lamps are within the scope of this recall, you may consult either the package or the product itself.

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Contact: End users and distributors are advised to contact Philips by email at canadawarranty@philips.com or call Philips Lighting Canada at 1-800-363-1464.