

January 4, 2017



Product Safety Alert

Zebra Technologies Corporation Recalls Power Supply Units for Thermal Printers Due to Potential Fire Hazard

Toronto, ON – The Electrical Safety Authority is notifying the public that Zebra Technologies Corporation has announced a voluntary recall of the following industrial product:

Power supply units for certain Zebra brand thermal printers.

Users should stop using recalled products immediately.

Name of Product: FSP manufactured power supply units for Zebra brand thermal printers.

Units: Approximately 90 units sold in Ontario and 440 units sold in Canada.

Manufacturer: The recalled power supply unit is manufactured by FSP Group of Taiwan.

Hazard: The power supply units can degrade and corrode over time when exposed to moisture and overheat, posing a potential fire hazard.

Incidents/Injuries: There have been no reported incidents or injuries in Canada. In the United States, the firm has received three reports of the power supply units overheating or catching fire. No injuries have been reported.

Description/Models: This recall involves power supply units that serve as the power source for models of Zebra brand thermal industrial printers used to make bar codes and other commercial labels. The power supply units were either sold as after-market kits or included with the sale of the following models of Zebra brand printers: G-Series (GK420D/T, GX420D/T, GX430D/T), GT Series (GT800, GT810, GT820, GT830), ZP455, HC100, P1XX Series (P100, P110, P120), and ZXP3. The Zebra logo or FSP North America logo, date code and part number are printed on the power supply. Date codes between 1039XX through 1052XX and 1101XX through 1152XX are included in the recall for the following power supply units:

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Printer Model	Zebra Power Supply Unit Part Number	Power Supply Unit type
GK420d	808099-001	70W Brick
GK420t	808099-001	70W Brick
GX420d	808101-001	100W Brick
GX420t	808101-001	100W Brick
GX430d	808101-001	100W Brick
GX430t	808101-001	100W Brick
GT800	808099-001	70W Brick
GT810	808099-001	70W Brick
GT820	808099-001	70W Brick
GT830	808099-001	70W Brick
HC100	808099-003	70W Brick (Medical Brick)
P1XX	808099-002	70W Brick
ZXP3	808101-001	100W Brick

Sold by: Direct sales from Zebra and in Canada through the Zebra reseller, Ahearn and Soper Inc., to businesses, hospitals and end-users.

When was distributed: Between July 2010 through June 2012.

Manufactured in: China

Remedy: Replace.

Printer owners should stop using the recalled power supply units and contact Zebra for a free replacement power supply.

Contact: Zebra at 800-658-3795 any time Monday through Friday, email PSUrecall@zebra.com or online at www.zebra.com and click on "Power Supply Recall" for more information.

Remarks: The recalled units are certified to Canadian Standards by TUV Rheinland of North America, Inc. For more information about the TUV Rheinland of North America, Inc. product certification process please visit: www.tuv.com.