
September 13, 2016



Product Safety Alert

Eaton Recalls 30A General Duty Switches That May Cause Overheating

Toronto, ON – The Electrical Safety Authority is notifying the public that Eaton has announced a voluntary recall of the following product.

Name of Product: 30 Amp General Duty 2 and 3 pole switches with catalog numbers beginning with the following sequences CDG221, CDG321

Units: The issue is limited to units produced between May 3 and July 19, 2016.

Manufacturer: Eaton Corporation, 3990 Old Tasso Rd NE, Cleveland, TN USA

Hazard: The line/load lugs may cause terminal overheating or allow wires to dislodge.

Incidents/Injuries: There have been no reported incidents or injuries.

Distributors: Various Electrical Distributors

When was distributed: May 3, 2016 to July 22, 2016

Manufactured in: USA

Remedy: Return the affected units to Eaton Canada for repair and/or replacement. For units that cannot be returned, a Field Repair Kit is available from Eaton Canada.

Contact information: For additional information, contact Eaton Canada Customer Service, Monday to Friday between 8 and 4 pm @ 1-800-268-3578 or contact your Eaton Sales Representative at Eaton Corporation, 5050 Mainway, Burlington, ON, Canada, L7L 5Z1
Remarks: The recalled product is certified to Canadian Standards by CSA Group. For more information about CSA Group product certification process please visit: www.csagroup.org.com/Canada at 1-800-363-1464.