RECALL RCL13-32

July 31, 2013

## Philips Recalls Metal Halide Lamps Due to Potential Fire and Laceration Hazards

The Electrical Safety Authority is notifying the public that Philips Lighting Canada has announced a voluntary recall of the following consumer product. End Users should stop using recalled products immediately.

Name of Product: Philips MasterColor Metal Halide MHC150/U/MP/4K ALTO lamps; 12NC: 9286 011 71701, model number 377242 -001, with manufacturing dates starting with November 15, 2012 up to and including March 25, 2013. Each lamp comes in a protective cardboard sleeve. Universal Product Code (UPC): "0 46677 37724 3" can be found on a label on the side of the sleeve.

Units: 105 in Canada.

Manufacturer: Philips Lighting Canada (a division of

Philips Electronics Ltd.)

Manufactured in: United States

**Hazard:** The affected units were manufactured with a component that may cause arcing inside the lamp, which could result in a fire hazard and/or glass shattering, posing a laceration hazard.

## **Incidents/Injuries:**

Philips has received one report regarding this lamp where the customer complained that the lamp would not ignite and that the base of the lamps had been damaged. To date, there have been no reports of either personal injury or property damage. **Description/Models:** This recall involves Philips MasterColor Metal Halide MHC150/U/MP/4K ALTO lamps, model number 377242 -001, 12NC: 9286 011 71701, with manufacturing dates starting with November 15, 2012 up to and including March 25, 2013. Each lamp comes in a protective cardboard sleeve. Universal Product Code (UPC): "0 46677 37724 3" can be found on a label on the side of the sleeve.

**Sold by:** Rab Design Lighting Inc, OSSO Electrical Supplies Inc, Lumen Inc, Liteline Corporation. These products were marketed and sold by Philips Lighting Canada only to the above professional electrical wholesale supply distributors / original equipment manufacturers, for use by industrial and commercial property owners; they were not sold through retail stores.

When distributed: November 2012 - July 2013.

**Remedy:** End-users should immediately stop using this lamp and contact Philips. Philips will replace all affected units currently installed in end-user applications at no cost to the end-user. Philips will issue replacements to all distributors with affected units in inventory.

## **Consumer Contact:**

End users and customers are advised to contact Philips by email: canadawarranty@philips.com or phone: 1-800 363-1464.

MHC150/U/MP/4K ALTO model number 37724-2 -001 12NC: 9286 011 71701

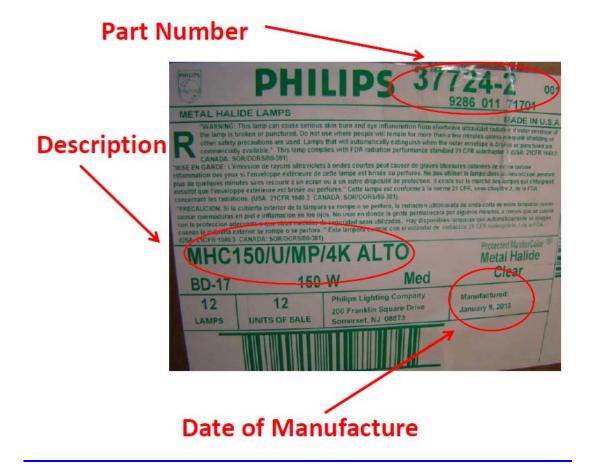
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See photos on next page

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