

**Bulletin 2-16-8**  
**Appeals under the OESC process**  
**Rule 2-018**

**Issued May 2025**  
Supersedes Bulletin 2-16-7

This Bulletin is designed to provide guidelines for persons affected by Defect Notices or Orders issued as a result of electrical installation not-compliant with the Ontario Electrical Safety Code (OESC).

**Defect Notice disputes resolution process**

Individuals who wish to discuss the outcome of inspections against whom the Defect Notice or another Notification was issued are encouraged to first discuss it with the Inspector involved. Unresolved issues or concerns may be further discussed with the Senior Inspector, the Technical Advisor, and the General Manager.

**ESA Orders – Appeals**

If a resolution is not achieved through the Defect Notice disputes resolution process noted above and an Electrical Safety Authority (ESA) Order is issued, the person named in the Order may, within 15 days of the issuance of the Order, apply to the Director of Appeals, to request a review of the Order.

Orders issued under the OESC that can be appealed include, but are not limited to:

- Disconnection Order
- Order related to unapproved or unsafe products
- Non-compliance Orders

The ESA has a three step appeal process:

- Step 1: Request for Review before ESA's Director
- Step 2: Notice of Appeal before the Review Panel
- Step 3: Appeal to Divisional Court

For more information about the Appeals Regulation and process, please visit the Appeals section on the ESA's website at [www.esasafe.com](http://www.esasafe.com).