



# Empowering Safety, Energizing Tomorrow



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## MESSAGE FROM OUR CHAIR

It is my pleasure to share the Electrical Safety Authority's Strategic Plan, "Empowering Safety, Energizing Tomorrow" for the 2025 – 2030 period. This is a plan that embraces the transformation underway in Ontario's energy landscape.



As our province moves towards a future of increased electrification and technological advancement, the role of the Electrical Safety Authority (ESA) has never

been more critical. ESA stands as a leader in electrical safety, guiding both the sector and the public through these changes with expertise and resolve.

At the heart of everything we do is our singular purpose to enhance electrical safety in the province. It not only shapes our approach but also fuels the commitment and engagement of our dedicated employees. Surrounding this core purpose are the cornerstones of culture, strategy, and leadership—foundational elements that ensure our people, plans and actions are aligned with our vision to protect Ontarians from electrical harm.

Our journey forward includes a robust focus on building a forward-looking, positive and transparent culture, with a dedication to

nurturing strong and effective leaders within ESA, along with effective partnerships outside of the organization. With these building blocks in place, we're confident in our ability to foster compliance, enhance collaboration, increase safety awareness and evolve our service delivery. With our risk-informed approach, these pillars will lead us to a safer Ontario with a goal of fewer electrical injuries and fatalities.

I would like to thank the team at ESA — this includes everyone from frontline inspectors to senior leaders, customer service staff and technical experts, along with corporate services, training and engineering experts — it is your work, dedication, and commitment that, in addition to demonstrating our values, will help us achieve our goals for the future. And for those outside of the organization, thank you for your support as we continue on our journey to achieving our vision.

Sincerely,

A handwritten signature in dark ink, appearing to be 'Arjan'.

**Arjan Arenja** – Chair

# MESSAGE FROM OUR CEO

As Ontario undergoes an unprecedented energy transformation, ESA's mission to ensure electrical safety while enabling technological innovation takes on renewed importance.



Our Strategic Plan outlines how we will adapt as an organization and lead as a regulator during this time of change, always with our electrical safety purpose at the

core. This purpose drives us and unites our team and partners in a shared vision for a safer Ontario, today and into the future.

To support this, we have embarked on a culture journey — bringing transparency, open dialogue and engagement to every level of our organization. Alongside this, our leadership development strategy is equipping our leaders with the tools and training they need to inspire and guide our people effectively. With these foundational efforts, our strategy will be to continue our evolution as a resilient, financially sustainable and safety-focused organization to better serve and protect the public.

ESA embarked on the creation of this Strategic Plan by utilizing a robust and collaborative engagement process to determine the strategic priorities that would guide ESA over the next five years.

The year-long process involved the engagement of over three hundred internal and external stakeholders, including ESA staff and leadership, our Board of Directors, the Ministry of Public and Business Service Delivery and Procurement (MPBSDP), government partners and peer

organizations; these interested parties were consulted through a variety of methods, including focus groups, interviews and surveys.

Our aim is to ensure that our Strategic Plan, *Empowering Safety, Energizing Tomorrow*, is shaped by diverse perspectives from all levels of the organization, our stakeholders and the sector, so that it reflects the needs of those we serve, as well as the emerging priorities in the electricity community. Input from our regulated communities has strengthened our Strategic Plan, and I am thankful for the advice and insights from Licensed Electrical Contractors (LECs) and Local Distribution Companies (LDCs).

Our four Strategic Pillars — increasing electrical safety awareness, fostering compliance, enhancing collaboration and evolving service delivery — will guide our actions over the next five years. Success, for us, means recognizing and mitigating electrical harms, decreasing electrical critical injuries and fatalities and creating a safer electrical future for all Ontarians. I am grateful for the dedication of our staff, the support of our partners and the trust of our communities as we move forward together.

Sincerely,

A handwritten signature in dark ink that reads "J. Erzetic".

**Josie Erzetic** – President and CEO





## INTRODUCTION

The electrical sector is experiencing rapid transformation with significant projected load growth. In October 2024, the Ontario Government announced that it expects to see an increase in demand of 75 per cent by 2050.

We are already witnessing advancements in energy technology and shifting consumer expectations that are reshaping the landscape. As Ontario navigates this evolving environment, ESA serves as a steady, guiding presence — embracing innovation with a steadfast focus on promoting electrical safety and leading the charge toward a safer, more informed and engaged public.

Our purpose — to improve electrical safety across Ontario — is central to everything we do and resonates deeply within our team. This commitment drives us to not only promote safe practices but also strengthen partnerships, foster innovation in the sector and deliver high-quality services that meet the needs of Ontario today.

To build a strategy that addresses these priorities, we engaged a wide range of voices through surveys, interviews, focus groups and strategic planning workshops. Input from many voices provided essential insights, helping us shape a forward-thinking approach that responds to the evolving needs of Ontario's communities. This strategy will guide us in advancing electrical safety in an empowered, electrified and future-focused Ontario.

# THE ENVIRONMENT TODAY

Ontario's electrical safety landscape is shaped by a complex and dynamic mix of political, economic, social and technological factors. These forces create both opportunities and challenges that the ESA must navigate to fulfill its mandate effectively and successfully deliver on the strategy.

## POLITICAL CONTEXT

Shifts in Ontario's regulatory environment and government priorities continue to influence our operations and approach to safety.

- The 2024 Ontario Electrical Safety Code (OESC) has progressed to adoption amid a push for increased electrification and increasing housing supply. ESA gained the ability to assess Administrative Penalty Orders for specific non-compliance activity.
- The provincial government's plan, *Powering Ontario's Growth* (July 2023), and anticipated integrated energy plan, place significant emphasis on electrification and sector co-ordination. This will necessitate that ESA expand its collaboration with other regulatory bodies, as well as other groups in the electricity sector, including generators, transmitters, LDCs and LECs, to amplify its safety message.
- With the increasing complexity of geopolitics outside of Ontario, ESA will monitor external factors and stress test against the strategic plan on a regular basis.

## ECONOMIC CONTEXT

Ontario's economic outlook reveals a future demand for electrical safety services, while also revealing vulnerabilities in the skilled trades labour market.

- Changes in interest rates can boost construction activity, particularly in housing, and this increases demand for electrical safety inspections and highlights a tightening labour market for skilled trades.
- Current economic uncertainty influences the prioritization of initiatives, prompting careful consideration of which projects are essential versus those that may be deemed less critical.
- Ontario's growing shortage of qualified electricians, amid a current talent pool that is aging, poses a challenge for ESA in talent recruitment, and has a broader impact on the workforce needed to support province-wide electrification efforts.
- The growing emphasis on green energy is reshaping safety standards for renewable energy installations. According to the recent report, *Ontario's Clean Energy Opportunity* (January, 2024), ESA will need to support this transition and ensure compliance with new safety requirements as Ontario moves towards a clean energy economy.

## THE ENVIRONMENT TODAY

### SOCIAL CONTEXT

Demographic trends, along with a focus on diversity and inclusion, are shaping ESA's approach to outreach, public safety and training. Addressing these social dynamics will be essential to ESA's commitment to fostering a safe and inclusive environment.

- With an overwhelming majority of electricians in Ontario being male, there is a notable gender disparity that highlights the importance of understanding workforce dynamics and the need for broader diversity initiatives in the skilled trades.
- Ontario's increasingly multicultural population necessitates culturally-aware safety outreach, particularly in communities where language or cultural barriers may limit access to safety information.
- An aging workforce in the electrical trades, combined with aging infrastructure, will present a unique set of challenges for electrical safety.

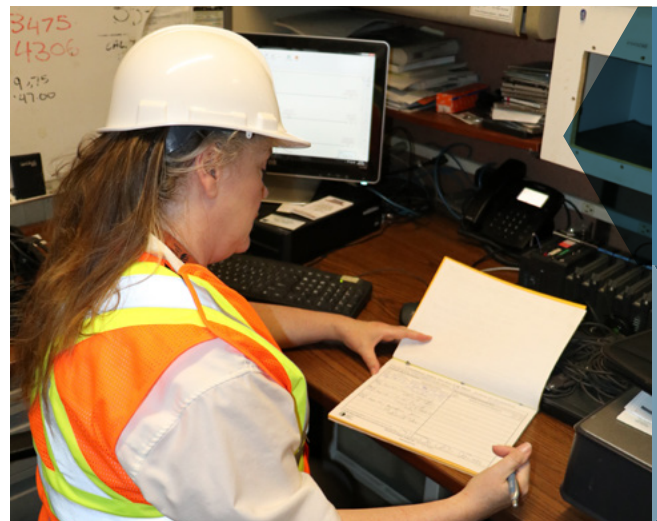
### TECHNOLOGICAL CONTEXT

Technological advancements are transforming the electrical industry, creating new safety considerations, opportunities for efficiency and increasing demand for training.

- The transition to smart grid technology is reshaping how data is collected and managed, offering the potential of additional data streams for decision-making. Ongoing regulatory modernization, including enhancing and expanding risk-based oversight, can help drive a more agile regulatory framework.
- Innovation in inspection tools continues, including ESA's mobile application, which

includes scheduling and remote inspection functionality that can enable faster inspections.

- The increasing adoption of residential smart technologies necessitates careful monitoring to identify when safety protocols need to enhance or be adjusted to address risks associated with connected devices and their respective installations.
- As electric vehicle (EV) ownership grows, driven by billions of dollars of public and private sector investments in EV infrastructure, ESA must oversee the safe expansion of EV charging networks, as well as increasing home charger installations. Many of these projects are coming to fruition and reflect the accelerating pace of electrification in Ontario.
- ESA's IT ecosystem must continue evolving to support internal operations and seamless integration with external partners; this will facilitate a modern approach to regulatory oversight and create better customer interactions. Customer ease-of-interaction, along with customer satisfaction, will also facilitate compliance.





# OUR MANDATE

The ESA is Ontario's delegated administrative authority for electrical safety, reporting to the Ministry of Public and Business Service Delivery and Procurement (MPBSDP). Established as an Administrative Authority, ESA operates independently while working closely with the government to enforce and promote electrical safety regulations across the province.

Our core mandate, set out in our founding legislation and further clarified in the **Administrative Agreement** with MPBSDP, is to protect Ontarians by reducing the risk of electrical harm in all settings — homes, businesses and public spaces.

The Ontario government has given ESA a mandate to improve public electrical safety. We administer Part VIII of the **Electricity Act** and oversee these five related regulations:

- 1 **Ontario Electrical Safety Code**  
(Regulation 164/99) — sets out how to do electrical work.
- 2 **Licensing of Electrical Contractors and Master Electricians** (Regulation 570/05) — sets requirements for businesses and certain people who can do electrical work.
- 3 **Electrical Distribution Safety**  
(Regulation 22/04) — provides objective-based electrical safety oversight and sets out the accountabilities of LDCs.
- 4 **Electrical Product Safety**  
(Regulation 438/07) — governs pre-market approval of electrical products, distribution and advertisement. We also respond to unsafe industrial and commercial electrical products already on the market. Health Canada responds to unsafe consumer electrical products.
- 5 **Administrative Penalties**  
(Regulation 12/23) — sets out how ESA can issue administrative penalties for specific non-compliant activities.





We fulfill this mandate by undertaking a range of activities aimed at enhancing public safety, including inspection, authorization, investigation, licensing, enforcement, training, field evaluation and continuous safety services.

Our objectives focus on:

- **Improving Public Safety:** Delivering services such as inspections, plan reviews and incident investigations, with a focus on areas of high and emerging risk.
- **Regulatory Leadership:** Acting under Ontario's *Safety and Consumer Statutes Administration Act*, we uphold compliance with safety regulations, overseeing both the industry and the public's adherence to electrical safety requirements.

- **Stakeholder Engagement and Education:** Working with industry partners, government agencies and the public, ESA promotes awareness and fosters a culture of safety through collaboration and information-sharing.
- **Supporting Economic and Industry Growth:** By championing high safety standards and harmonized practices, we help support Ontario's competitiveness and foster a strong, resilient electrical industry.

Our mandate guides everything we do and sets a solid foundation for our strategic priorities, enabling us to function as a trusted leader in electrical safety and a proactive partner in shaping a safer Ontario.





## OUR STRATEGIC APPROACH

Our Strategic Approach is grounded in clear Vision and Mission statements that guide our efforts to enhance electrical safety in Ontario. Through our Cultural Attributes and Strategic Pillars, we aim to foster a culture of safety, collaboration and continuous improvement.

### OUR VISION

Our Vision for electrical safety in Ontario is:

**An Ontario where people can live, work and play safe from electrical harm, now and into the future.**

This Vision reflects our commitment to safeguarding the well-being of all Ontarians. It is shaped by the insights and needs of our partners, stakeholders and communities, and represents the future we strive to create together.

### OUR MISSION

Our Mission for electrical safety in Ontario is:

**To enable a safe, electrified Ontario through expertise, regulatory oversight and collaboration.**

This Mission underscores our role as a trusted regulator, expert and leader in electrical safety, dedicated to protecting Ontarians from electrical harms, critical injuries and fatalities. It reflects our commitment to develop and empower our dedicated professionals who deliver on our safety mandate. By investing in our professionals' skills and processes, we work to establish a common prioritization of safety at the forefront of all electrification efforts. Together, we aim to foster an environment where safety and innovation go hand in hand.



## OUR CULTURAL ATTRIBUTES

Our Cultural Attributes define who we are, how we operate, and what our customers and stakeholders can expect from us. These attributes reflect our commitment to creating a positive and effective organizational culture that prioritizes safety, collaboration and respect.

Our Cultural Attributes are:

- **Safety:** We put safety at the core of all that we do.
- **Accountable:** We commit to our goals, to each other and deliver results that matter.
- **People Focused:** We put ourselves in others' shoes, understanding the needs of our staff, our stakeholders and the people we serve.
- **Inclusive:** We encourage and value differences, recognizing that diverse perspectives strengthen our work.

- **Courage and Integrity:** We engage in honest conversations in the best interest of our safety purpose, treating our staff, regulated communities, stakeholders and partners with respect.
- **Adaptive:** We continuously assess our environment and evolve to meet emerging challenges.

By embodying these attributes, we foster a work environment that enhances our effectiveness in promoting electrical safety. They guide our actions and decisions, ensuring that our commitment to safety is not only impactful but responsive and additive to the needs of the sector and the province.





# STRATEGIC PILLARS

After listening to our partners, stakeholders, Board of Directors and staff, we have crafted four strategic priorities that will guide our work over the next five years.

These priorities are our goals for making electrical safety a reality across Ontario. Each one is closely tied to our Mission and Vision, ensuring that we stay focused on core organizational priorities:

- Increase Electrical Safety Awareness
- Foster Compliance
- Enhance Collaboration
- Evolve Service Delivery

The following sections will break down what these priorities mean, how we plan to address them and what you can expect from us as we move forward.

The graphic below illustrates ESA's evolved strategic direction, presenting a vision for the road ahead.

*To enable a safe, electrified Ontario through expertise, regulatory oversight and collaboration.*



Safety • Accountable • People Focused • Inclusive • Courage and Integrity • Adaptive



## STRATEGIC PILLAR 1 INCREASE ELECTRICAL SAFETY AWARENESS

During our stakeholder discussions, we identified a critical need to enhance electrical safety awareness across Ontario. As we strive to maintain a strong reputation as a regulatory body focused on safety, it is essential that we actively promote safety among diverse audiences. By focusing on awareness, we can impact a culture of safety — a fundamentally proactive approach. By leveraging data-informed decision-making and embracing new technologies, we can effectively engage broadly with the diverse communities in our province, including Indigenous communities and newcomers.

### Our Commitments to Increasing Electrical Safety Awareness

Understanding how we define “Increase Electrical Safety Awareness” is important, however, it is equally important that we, at ESA, clearly commit to how we expect to be successful in this pillar of our Strategic Plan. To this end, we promise to uphold the following commitments:

- We will identify, track and mitigate high-risk areas and emerging harms related to electrical safety.
- We will undertake public outreach to create key safety message recognition that will result in broader safety awareness.
- We will use new and targeted approaches to engage more audiences and communities across Ontario, including Indigenous communities and newcomers.
- We will be thought leaders in electrical safety.

### What might this look like for those outside of ESA?

Through our delivery on these commitments, the public will have greater awareness and understanding of key electrical safety issues, trends and concerns in the sector, including those that most affect their specific community. There will be greater engagement with the public and interested parties so that they can actively participate in electrical safety initiatives, understanding how this impacts their daily lives. Our stakeholders can expect meaningful partnerships between ESA and like-minded safety partners, leveraging our expertise so that electrical safety messaging is clear, consistent and amplified to extend its reach.

### How do we expect to achieve these goals?

We will create a safety and brand awareness strategy that will develop a clear understanding of the ESA brand and value proposition for consumers and stakeholders across the spectrum. It will also include working with partners so that our messages are heard and resonate with our target audiences. We will work to create an electrical safety ecosystem that continues to grow and expand through our thought leadership and value-added work with our partners.

### How will we measure our success?

We will measure our success by engaging in impactful educational and awareness campaigns and measuring the impact. By the end of the Strategic Plan, we will increase awareness in areas related to knowledge and recall of signature campaigns and increasing awareness that ultimately drives electrical safety awareness across Ontario.



## STRATEGIC PILLAR 2 FOSTER COMPLIANCE

Fostering compliance is crucial for safeguarding electrical safety and protecting consumers in Ontario. As we strive to be a future-ready regulator, ESA recognizes the importance of adopting a progressive approach to compliance that balances enforcement with education. We understand the pressing need to address non-compliance, particularly in the underground economy, while using technology and data-informed practices to enhance our oversight capabilities. By fostering a culture of compliance and innovation, we can support the safe integration of emerging technologies into our regulatory framework, ultimately leading to a safer electrified economy.

### Our Commitments to Foster Compliance:

Our approach to fostering compliance will utilize a balance of enforcement and education to achieve our goals. To this end, we promise to uphold the following commitments:

- We will take a progressive (graduated) approach to compliance, proportionally utilizing all tools available, from education and awareness to Administrative Penalties and prosecution.
- We will use technology, including machine learning and artificial intelligence, to identify and target areas of non-compliance, including the underground economy.
- We will continue to enhance and expand upon our leadership through our risk-based oversight approach.
- We will enable innovation for an electrified economy, including emerging technologies and product safety.

### What might this look like for those outside of ESA?

For Ontario residents and businesses, a strong compliance framework will mean greater protection from safety risks associated with non-compliance. Our tactics in targeting the underground economy will contribute to a fair, safe and well-regulated marketplace. For our licencees and regulated communities, we will enhance our risk-based approach and invest in facilitating compliance. For communities across Ontario, this will translate to enhanced electrical safety.

### How do we expect to achieve these goals?

To achieve these compliance goals, ESA will employ technology and data analytics to detect and address non-compliant activities across the province. We will improve and expand our risk-based approach and processes to target our efforts, focusing on high-risk areas where non-compliance poses the greatest threat. Additionally, we will strengthen our partnerships to enhance education and awareness initiatives aimed at encouraging compliance in the sector. By working closely with regulatory and industry partners, ESA will stay ahead of emerging technologies and trends. That way, our compliance efforts will evolve in line with sector changes. This proactive, adaptable approach will empower us to foster a safer and more compliant electrical landscape across Ontario.



### How will we measure our success?

To measure our success in fostering compliance, we will monitor the impact of our activities and investments in tools that support moving regulated individuals and companies into compliance. We will support the growth and capabilities of our regulated communities to deliver better outcomes for customers. We will use data to inform how and where there are emerging harms and compliance challenges, monitoring when and if compliance actions must be taken. We will focus our efforts where the risk is highest and measure the effectiveness of our harm mitigation efforts. This process will enable ESA to measure the effectiveness of our efforts, identify if a compliance process is disproportionately burdensome for our partners and implement any needed adjustments. It will also allow us to evaluate new approaches as they are trialed, so they can be scaled effectively.



### STRATEGIC PILLAR 3 ENHANCE COLLABORATION

Our partners echoed our belief in the importance of collaboration to enhance consumer protection and advance electrical safety. As we continue to evolve as a regulator, we recognize that building strong partnerships is essential for effective mandate execution. By prioritizing a partner-in-safety approach, we can ensure that our initiatives are well-coordinated and responsive to the needs of all, while maintaining our regulatory responsibilities.

### Our Commitments to Enhancing Collaboration:

Defining collaboration is important, but committing to it in practice is essential. ESA is dedicated to a collaborative approach, particularly with key players in Ontario's electrical safety landscape. To this end, we promise to uphold the following commitments:

- We will partner with MPBSDP and other government organizations to enhance consumer protection, compliance, and electrical safety.
- We will collaborate and pursue opportunities with other Delegated Administrative Authorities (DAAs) and safety organizations.
- We will prioritize a partner-in-safety approach to each of our regulated sectors, including LECs, Master Electricians (MEs) and LDCs and those in the electrical product sector, while remaining mindful of our role as a regulator.
- We will leverage our expertise as a leader in electricity regulation and engage in cross-jurisdictional dialogue to enhance regulatory practices across the sector.

### What might this look like for those outside of ESA?

For the public and our regulated communities, this focus on collaboration means they can expect greater alignment, clearer guidance and more cohesive safety initiatives. The people we serve will benefit from a collaborative safety framework that brings together insights from diverse sectors, ultimately creating a more robust and coordinated approach to safety in Ontario. Collaboration will also broaden the reach and impact of ESA's consumer protection and safety programs.

### How do we expect to achieve these goals?

To achieve our collaboration goals, ESA will focus on strengthening partnerships across all levels of the electrical sector. This includes expanding our work with MPBSDP and other DAAs to drive consumer protection and safety. We will also lead collaborative efforts with partners from the regulatory and non-regulatory communities, ensuring Ontario benefits from cross-sector expertise and innovations in safety. In addition, we will foster a collaborative safety culture and dialogue across jurisdictions to better our regulatory practices and promote continuous learning.

### How will we measure our success?

We will measure our success enhancing collaboration by focusing on the strength and satisfaction of our partnerships across Ontario's electrical sector, and as appropriate, with those adjacent to the electrical sector. This includes tracking and measuring the safety value that partners and ESA see through our continued collaborative efforts. Additionally, we will look to assess the quality and effectiveness of our partnerships. By regularly evaluating the impact, our collaborative approach will amplify ESA's safety messages, bring meaningful improvements to safety and foster a more cohesive safety culture across the province.



## STRATEGIC PILLAR 4 EVOLVE SERVICE DELIVERY

In today's fast-paced environment, delivering exceptional service is essential for ESA to meet the changing needs of our customers and stakeholders. We understand the necessity of enhancing our capabilities to foster a culture of accountability and build a workforce that is ready for the future. This focus on our core business means providing digital tools and updating processes to continue to drive value for customers. Further, easier transactions with customers encourages compliance.

### Our Commitments to Evolve Service Delivery:

For ESA, "Evolve Service Delivery" means taking concrete steps to grow and enhance the quality and efficiency of our services. To this end, we promise to uphold the following commitments:

- We will facilitate safety continuity by growing Continuous Safety Services (CSS) and eSAFE — enabling a comprehensive approach to safety training, education and compliance.
- We will enhance our capabilities and organization to support our culture of accountability and build the workforce of tomorrow.
- We will be digitally-driven to leverage technology that will benefit our staff and customers.
- We will ensure long-term financial sustainability.
- We will streamline processes to provide exceptional customer and employee experiences to foster compliance.

### **What might this look like for those outside of ESA?**

For our customers, licencees, communities and partners, this evolution in service delivery will mean a smoother, more accessible experience when engaging with ESA. By modernizing our technology platforms and processes, we aim to provide faster, more efficient service. This will make it easier to access resources, conduct business and understand regulatory obligations. With our commitment to financial sustainability and workforce development, Ontarians can trust that ESA will continue to be a strong and capable organization that is ready to be a leader-in-safety and support the province's electrification goals well into the future.

### **How do we expect to achieve these goals?**

To achieve these service delivery goals, ESA will prioritize the significant effort and investment required to rebuild and modernize our digital platforms. By doing so, we will streamline operations and enhance customer interactions. We will strengthen our workforce through targeted training and talent management strategies, ensuring we have a skilled and future-ready team. Additionally, we will work to ensure financial sustainability through a balanced approach, including revenue generation strategies, prudent financial management and strategic investments in our digital platforms. We will also work to modernize key processes and structures. Through investments in our people and our processes, our culture journey will enable the organization to meet our strategic objectives and set ESA up for success now and in the years to come.

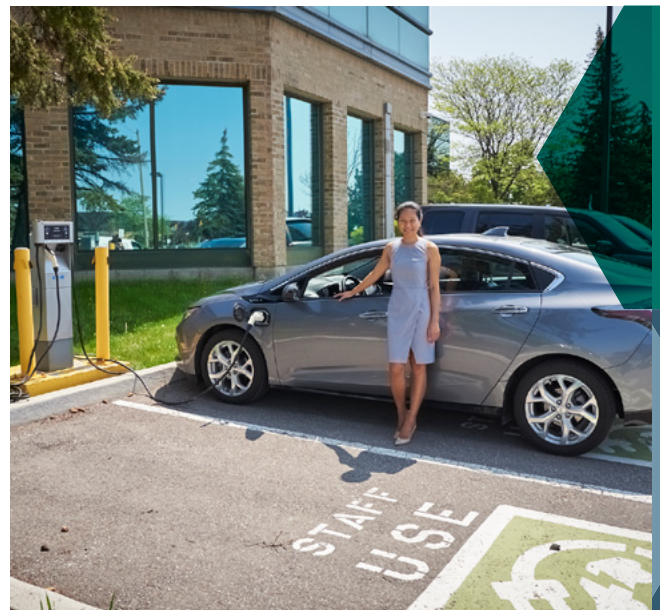
### **How will we measure our success?**

We will gauge our success in evolving service delivery by tracking customer and employee satisfaction and by implementing continual improvements to our services and workplace. We will measure advancements in process efficiency to determine how effective our solutions are in supporting optimal channel selection by our customers and stakeholders.

For those choosing to work with ESA in our non-regulatory lines of business, we will monitor our revenue, profitability and client satisfaction.

Our financial sustainability metrics will reflect prudent financial management, ensuring we remain resilient and sustainable.

Finally, we will monitor workforce readiness and development, ensuring that our team is skilled, supported and well-prepared to drive Ontario's electrification goals forward. ESA will engage in critical skill needs identification and strategic workforce planning; that way, we will be able to resource accordingly to drive organizational success.







## CONCLUSION

The development of ESA's Strategic Plan, *Empowering Safety, Energizing Tomorrow*, marks a critical step in advancing our vision of being a key partner in empowering safety amid the energy transition that is underway in Ontario.

By focusing on compliance, awareness, collaboration and service delivery, we will be well positioned to meet the evolving demands of our industry and contribute positively to the communities we serve.

As we execute our strategy, ESA will continue to set key performance measures within our annual Business Plan and continue to maintain transparency through publications like our Annual Report.

We are committed to continuously reviewing and adapting our objectives to stay aligned with emerging technologies, the regulatory environment and external market dynamics.

With the continued support of our Board, staff, partners and regulated communities, we look forward to achieving our strategic vision whereby ESA's collective work drives a safe and electrified future.

# APPENDIX

## Objects of the Electrical Safety Authority

The objects of the Administrative Authority as set out in its Letters Patent dated January 12, 1999 are:

- A** To promote and undertake activities which enhance public electric safety including training, authorization, registration, audit, quality assurance, inspection, investigation, enforcement and other public electric safety services;
- B** To act in any capacity under all legislation and regulations designated and delegated to the Corporation under the *Safety and Consumer Statutes Administration Act, 1996*, S.O 1996, C. 19 as amended from time to time and any other legislation or regulations under which responsibilities are delagated to the Corporation in the future;
- C** To inform, educate and work with industry, government and the public;
- D** To promote and undertake activities that enhance the competitiveness of the Ontario and the Canadian economy;
- E** To promote and undertake activities that encourage the harmonization of electric safety standards and compliance practices;
- F** To encourage industry to responsibly enhance electric safety.



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