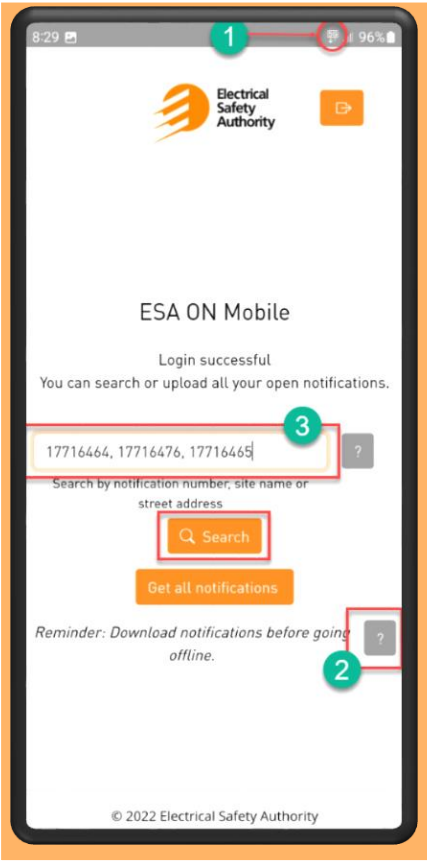
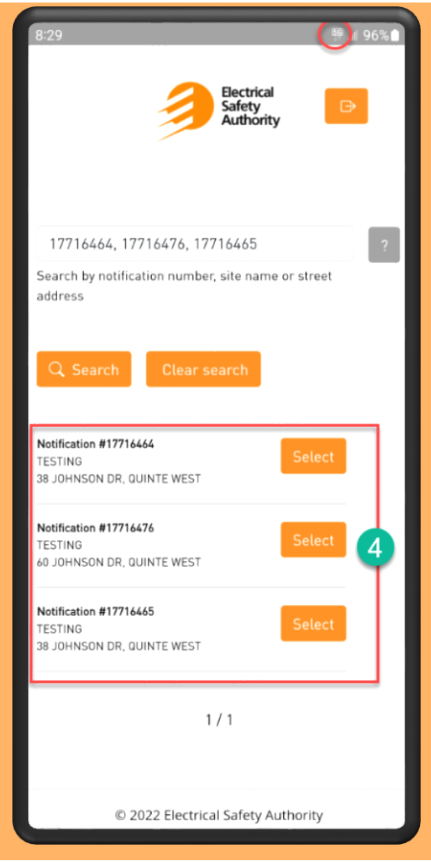
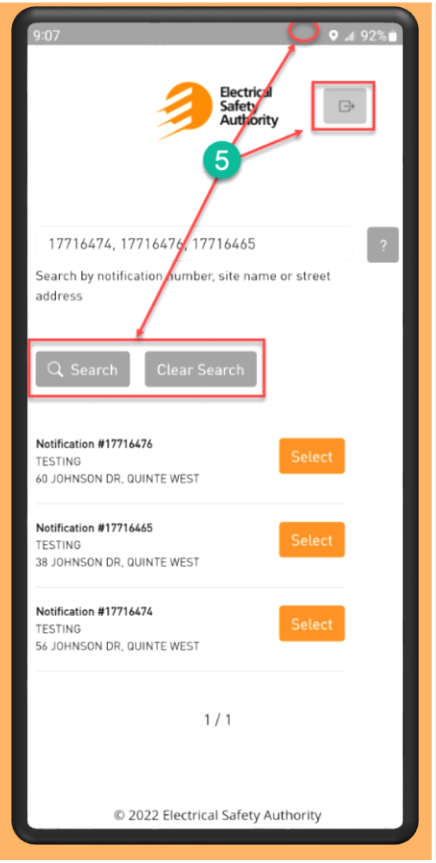
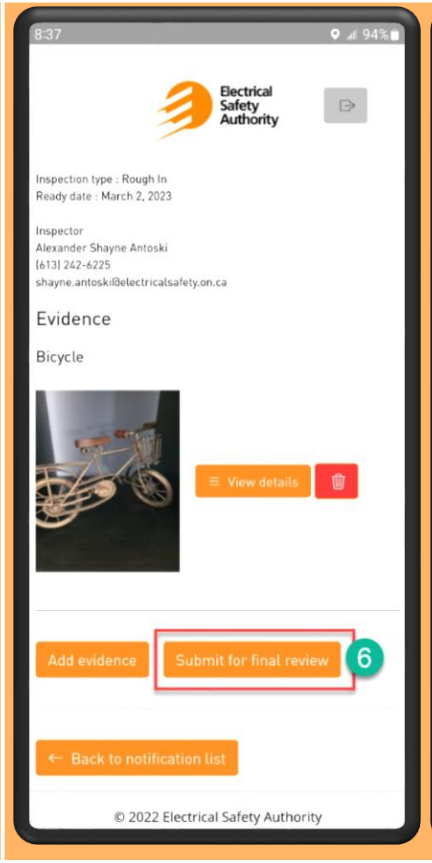
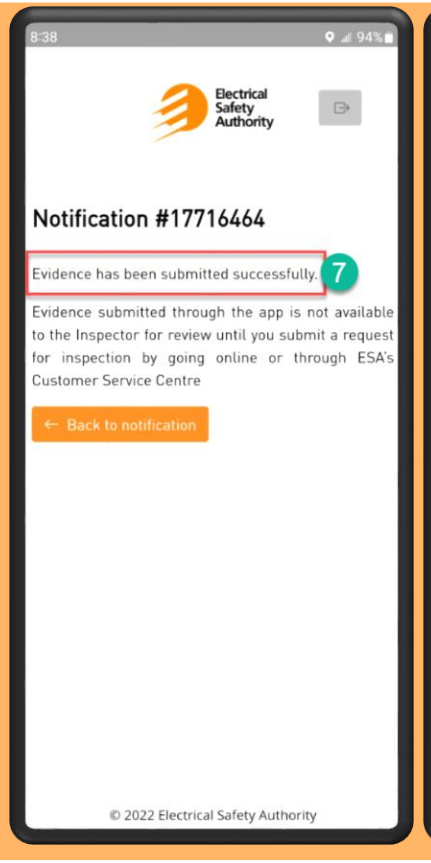
Remote Inspection Quick Tips – Working Offline

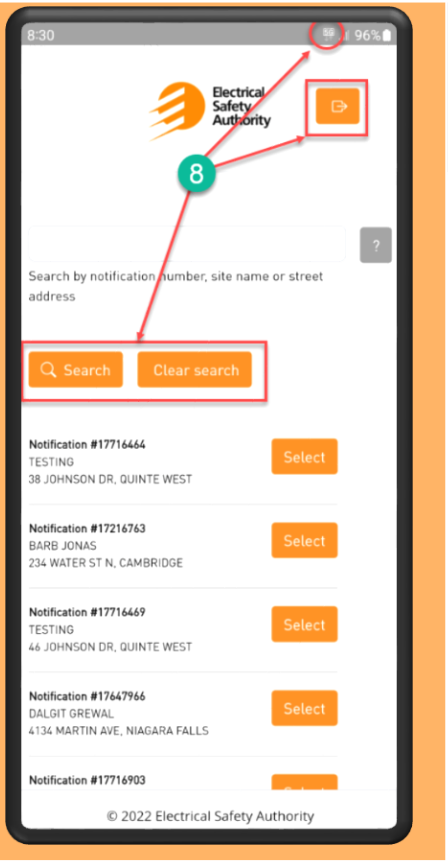












If you will be working in an area with poor or no mobile network connection:

1. While you have connectivity, open and log into the ESA ON Mobile app
2. Tool tip: provides instructions for working offline
3. While connected, you can download up to 20 notifications to work on while offline: Enter the notifications separated with a comma then click Search
4. Your notification search results will be available to you while working offline
5. A good indication that you have lost mobile network connection:
   a) Mobile network connection icon not showing
   b) Search and Clear Search buttons are disabled (grey)
   c) Logout button is disabled (grey)

When you lose mobile network connection, you can continue working offline:

6. Continue working on any of the downloaded notifications
   a) Capture photos/videos for the downloaded notifications
   b) Submit photos/videos captured while offline for final review
7. Confirmation that Evidence has been submitted successfully (queued for submission to ESA upon re-establishing network connection)
8. Indication that mobile network has been re-established:
   a) Mobile network connection visible
   b) Search and Clear Search buttons are enabled
   c) Logout button is enabled

NOTE: The submitted evidence is automatically sent to ESA when a connection is established