

Continuous Safety Services (CSS) Defect Follow Up

The Electrical Safety Authority (ESA) offers the CSS program to businesses in order to enhance worker safety, protect the public and provide a convenient, cost-effective method for businesses to comply with the Ontario Electrical Safety Code requirements. Participation in the CSS program, including timely repair of identified electrical defects, demonstrates your organization's commitment to managing electrical safety risks and providing safe workplaces.

Customers, businesses, homeowners, and Licensed Electrical Contractors are all required to fix electrical deficiencies as soon as possible. Under the CSS program, participants are also required to notify ESA of the corrective action that is taking place within 30 days of the issuance of the defect(s). For more complex electrical repairs, the recommended approach is to discuss the repair plan with the ESA Inspector and formulate an agreeable solution.

ESA's mission is to improve electrical safety for the well-being of the people of Ontario. Immediate defect correction and enhanced defect follow up will improve the safety of your facility for employees and visitors. Quick corrective action for electrical deficiencies also reduces the chance of any disruption to your facilities operation due to shock or fire hazards. If deficiencies remain outstanding for more than 30 days, 60 days or 90 days, ESA will send a follow up Outstanding Defect report to your main contacts as a reminder to have these defects fixed and to provide notification to ESA of the repair.

Should you have any questions about this new process, please contact the Inspector listed on your last CSS report.
