



## IMPORTANT INFORMATION FOR LICENCE HOLDERS AND NEW APPLICANTS

**Due to the serious risks posed by the COVID-19 virus,  
ESA offices are closed to visitors.**

Our Customer Service Representatives can still be reached via phone and email.

ESA's Licensing Department continues to process renewals and new applications. Electrical Contractors and Master Electricians seeking to **renew** or **change** their registration as well as applicants seeking a **new** licence are strongly encouraged to contact the Licensing Department via **email at [esa.licensing@electricalsafety.on.ca](mailto:esa.licensing@electricalsafety.on.ca)**. Processing of your application or renewal sent via fax or mail may be significantly delayed.

Those unable to renew their licences as a result of COVID-19-related issues should contact ESA Licensing Department at **[esa.licensing@electricalsafety.on.ca](mailto:esa.licensing@electricalsafety.on.ca)**.

ESA has postponed all Master Electrician **Examinations** scheduled up until April 30. We are closely monitoring the situation and will advise of new dates, once we have more information.

For more information, please call 1-877-372-7233

ESA apologizes for any inconvenience during this unprecedented health crisis and thanks you in advance for your patience and understanding.